

A woman with long brown hair, wearing a red velvet top, beige trousers, and tan high-heeled shoes, is sitting in a black wicker hanging chair. She is holding a white book and looking towards the camera with a slight smile. The chair is suspended by a chain from the top of the frame. The background is a plain, light-colored wall.

**NOVOTEL**  
HOTEL & RESIDENCES  
KOLKATA

IT'S  
A LOT BETTER  
AT NOVOTEL

The hotel services

**Our unique approach to hospitality, one that is built on simplicity and elegance, is loved the world over. From the gym to the pool, the meeting rooms to the Kidults' Lounge, there is a place for everyone. Our teams, known for their attention to detail, are always at hand.**



This hotel is acting for positive hospitality



## LOBBY

- **Free Wifi**

Wifi : Wireless internet access

- **Webcorner on a Mac**

All Guests have access to 20 minutes of free internet usage across the Mac machine in the lobby

- **Concierge Services**

Contact our in-house concierge desk for every need during your stay

- **Travel Desk**

Contact our Travel Desk for travel arrangements.

For more information, ask guest services: Dial 'o'



## ROOM

- **Television**

**Program**

- Select TV channels from the channel list displayed on the screen

- **Phone**

**Internal calls**

- Please use 'one touch' buttons on your room telephone panel

**External Calls**

- Outside Line : \*9+Phone Number
- National Calls : \*9+0+Phone Number
- International Calls : \*9+00+Country code+Phone Number
- Hotline: Press Emergency Button

**For more information, ask guest services: Dial 'o'**

- **Wake Up Services**

- Telephone

- Dial one touch 'wake up call' button for requesting a wake up call

- **Free Wifi**

- Wifi: Wireless high flow internet access
  - Wired: High flow wired connection

- **In - Room Safe**

- Please place all your valuables in the in-room safe placed in the cupboard

- **Other services**

- Mini Bar on request, Tea/coffee maker, iron and ironing board, hair dryer, shaving socket

For more information, ask guest services: Dial 'o'



## **BREAKFAST**

**Breakfast as you like it**

**Choose the type of breakfast that suits you the best**

- **Grab N Go Breakfast:-**

**Timing : 0400 hrs to 1200 hrs**

- **Breakfast at The Square/In-Room Dining**

**Timing : 0630 hrs to 1200 hrs**

- **Have time**

**Take your time and enjoy a generous and balanced buffet breakfast at The Square from 0630 hrs to 1100 hrs, or in your room from 0600 hrs to 1200 hrs**

**For more information, ask guest services: Dial 'o'**



**In Room Dining: 24hrs  
Dial In-Room Dining**



**24hours:**  
**beyond opening hours of restaurant, please contact In Room Dining**



## RESTAURANTS

At Novotel, it is up to you to decide when, where and what you want to eat

- **In Room Dining**

Opening hours: 24hrs

- **Santé- The Lobby Bar (Floor G)**

Opening hours: 24hrs

- **The Square (Floor G)**

Breakfast: From 0630 hrs to 1100 hrs

Lunch: From 1200 hrs to 1530 hrs

Dinner: From 1900 hrs to 0000 hrs

- **Kids Menu**

Dedicated kids menu featuring popular and healthy options for children.



## SWIMMING POOL

Outdoor swimming pool in the garden amidst lush landscape with separate kids pool

Opening Hours: From 0700hrs to 2000hrs

Floor: B1

For more information, ask guest services: Dial 'o'



## FITNESS AND SPA

### **InBalance Spa by Novotel:**

Opening hours: from 0700hrs to 2200hrs

Floor: B1

### **InBalance Fitness by Novotel:**

Opening hours: 24 hrs

Floor: B1

**For more information, ask guest services: Dial 'o'**



## LEISURE AND ACTIVITIES

- **Children's play area and video games (Floor B1)**  
A space designed for children aged between 3 to 8 years old and video games for the older ones
- **Swimming Pool (Floor B1)**  
An oasis under the sun for a refreshing experience
- **Salon (Floor B1)**  
The place waiting to bring out the beauty in you with an array of services

For more information, ask guest services: Dial 'o'



## SERVICES

- **Available at the reception**

**Business Services**

- Webcorner.

**Services**

- Iron, multistandard plug, luggage room, in-room safe.

**Laundry**

- 24 hrs service. Use laundry bag and the order form
- Dial one touch housekeeping button for more information.

**For more information, ask guest services: Dial 'o'**



## **PREMIER LOUNGE**

**Premier Lounge Facility is available at the lobby level.**

**Cocktail Hours from 6:00 pm to 8:00 pm**

Premier lounge services can be availed only by premier room guests or at hotel's discretion

**For more information, ask guest services: Dial 'o'**

The availability of various facilities in the hotel are subject to  
Central/Local Government directives.

## FIND OUT MORE ON

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